



# Central Conveyor Belting Services Ltd



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## QUALITY POLICY

At Central Conveyor Belting Services Ltd (CCBS Ltd), our goal is to consistently deliver defect-free products and services to our customers—on time and within budget.

We operate a robust Quality Management System (QMS) certified to ISO 9001:2015, which covers all aspects of the repair, supply, fitting, and maintenance of conveyor belting and associated parts.

### Our Commitment

- Developing, maintaining, and continuously improving the Quality Management System.
- Enhancing customer satisfaction through the consistent delivery of high-quality products and services.
- Driving the effectiveness of our processes through clear objectives and ongoing improvement.

### Our Quality Objectives

- Identify and fulfil customer requirements and expectations with the goal of exceeding satisfaction.
- Promote awareness across the organisation of the importance of meeting customer, statutory, and regulatory requirements.
- Establish and communicate measurable quality objectives throughout the business.
- Review performance through management reviews, audits, and data analysis to drive continual improvement.
- Ensure that adequate resources—human, technical, and financial—are available to support the QMS.

### Our People

All employees are expected to understand, comply with, and contribute to the objectives of the Quality Management System. Individual responsibility and accountability are essential to achieving quality excellence.

### Continuous Improvement

We monitor our quality performance on an ongoing basis and implement improvements wherever necessary. This Quality Policy is reviewed regularly to ensure its ongoing




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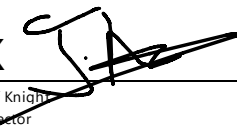


suitability and alignment with business goals.

Copies of this policy are made available to all staff members and relevant external parties as required.

X 

Alex Ogilvy  
General Manager

X 

Jeff Knight  
Director

X 

Steve Hobbs  
Director

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